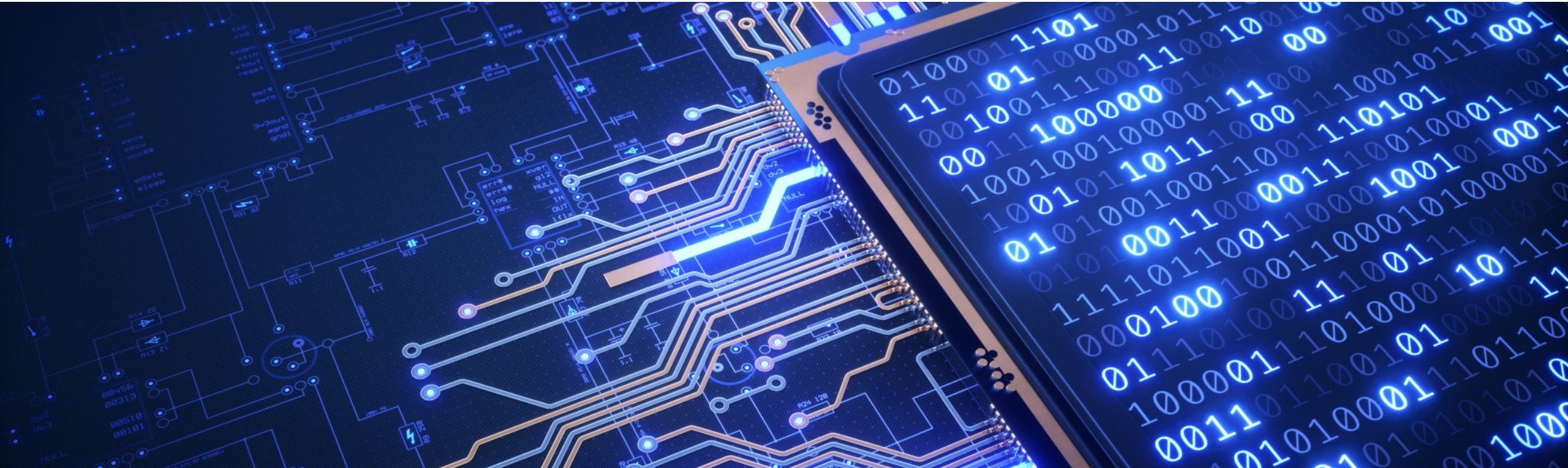
RECALL PRO

Qasim and Imran

ABOUT US

At recall pro, we are working to optimise proactive, individualised patient care by harnessing the power of digital technology and intelligent systems.



PROBLEM

INCREASING DATA, INCREASING COMPLEXITY

The complexity of managing an ageing population with increasing multimorbidity is increasing exponentially.

WORKLOAD

The number of GP practices is falling - 6,495 in 2022 from 8106 in 2013. At the same time the number of appointments increased. This is leading to unsustainable pressure.

CURRENT PROCESSES ARE NOT FIT FOR PURPOSE

Current recall systems are:

- Inefficient
- Unreliable
- Exacerbate health inequalities

SOLUTION

END TO END FLOW MANAGEMENT

Recall pro manages all parts of the recall loop, minimising unnecessary work for all members of the team

INTEGRATED

Appointment books can link to a number or primary care services allowing for population health approach to service flow

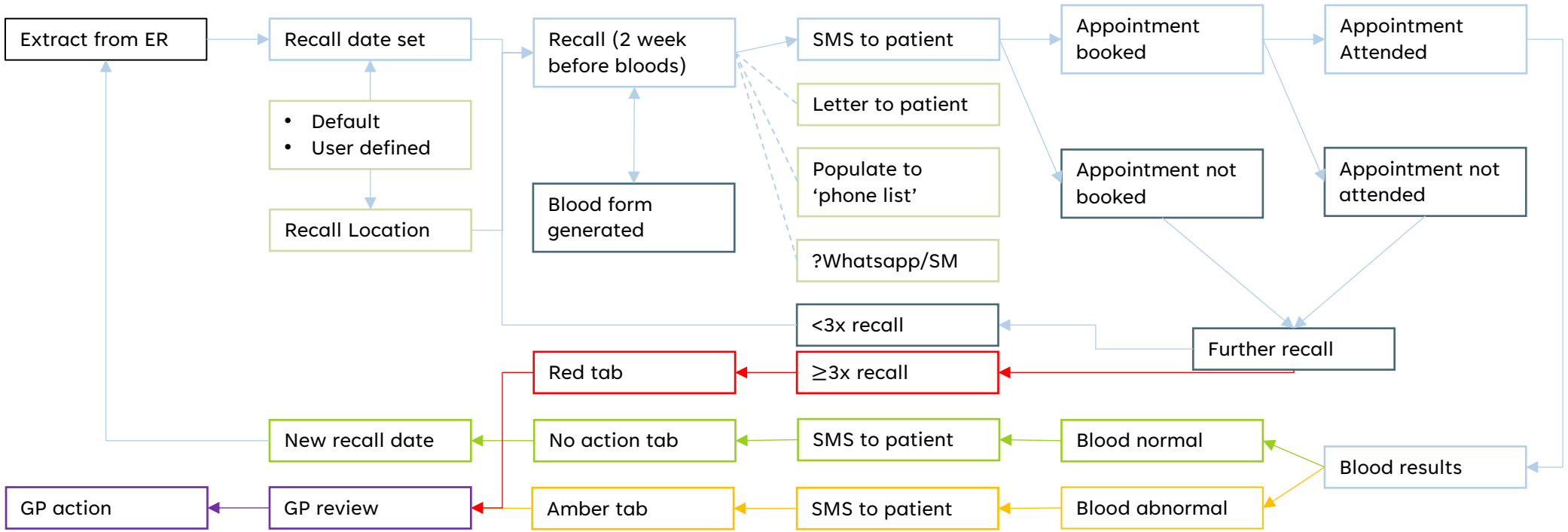
INDIVIDUALISED

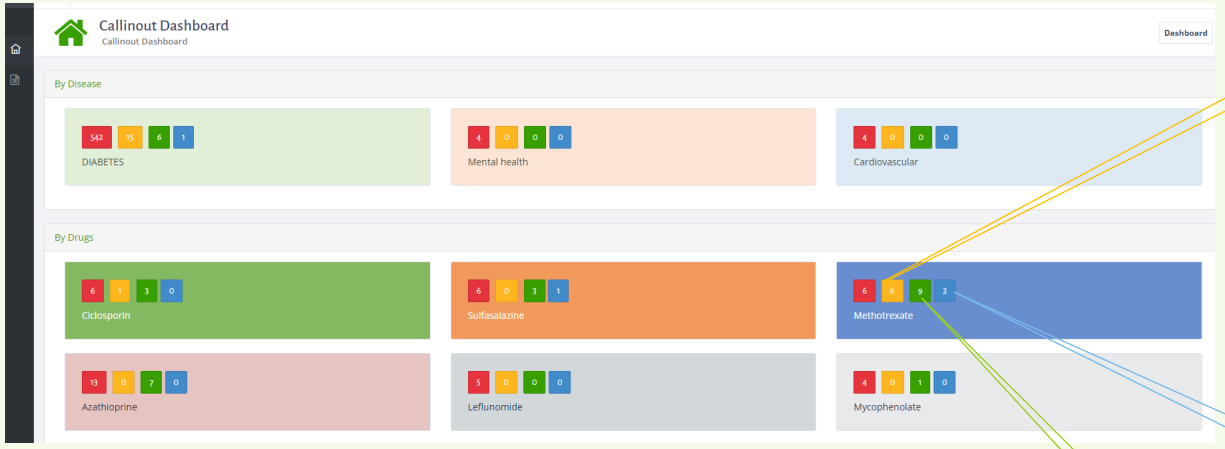
Messaging can be targeted to audience such as language and condition specific

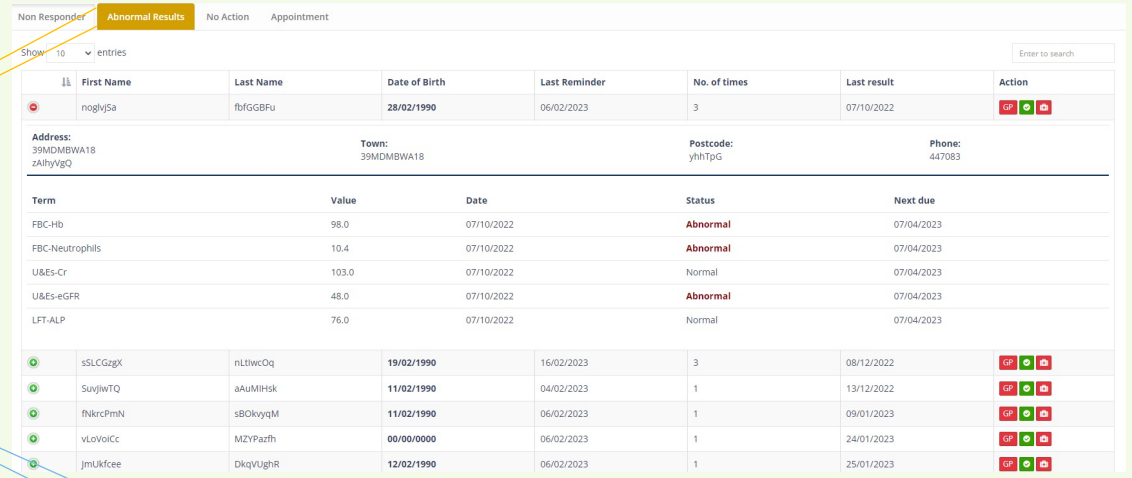
RESPONSIVE

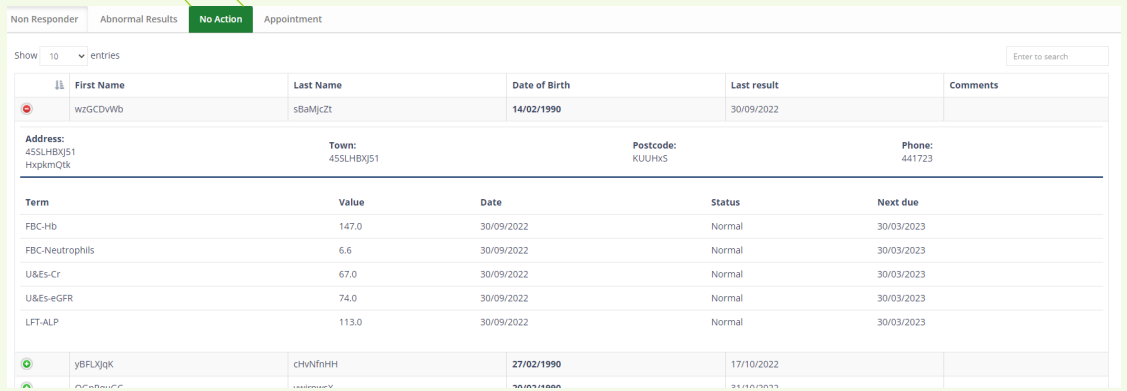
Recognition of the variance in response, preference of communication

PRODUCT OVERVIEW









MVP

Drug monitoring includes more than 1/8 of the list as identified by CQC and MHRA

ACTIVITY

Estimated percentage to automated recall loop – 19%

PRODUCT BENEFITS

UNIQUE

Designed to ‘close the loop’ in a way that no other product does.

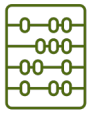
SAFE

Recall is reliable, timely and consistent.

Oversight remains with clinician.

AGILE

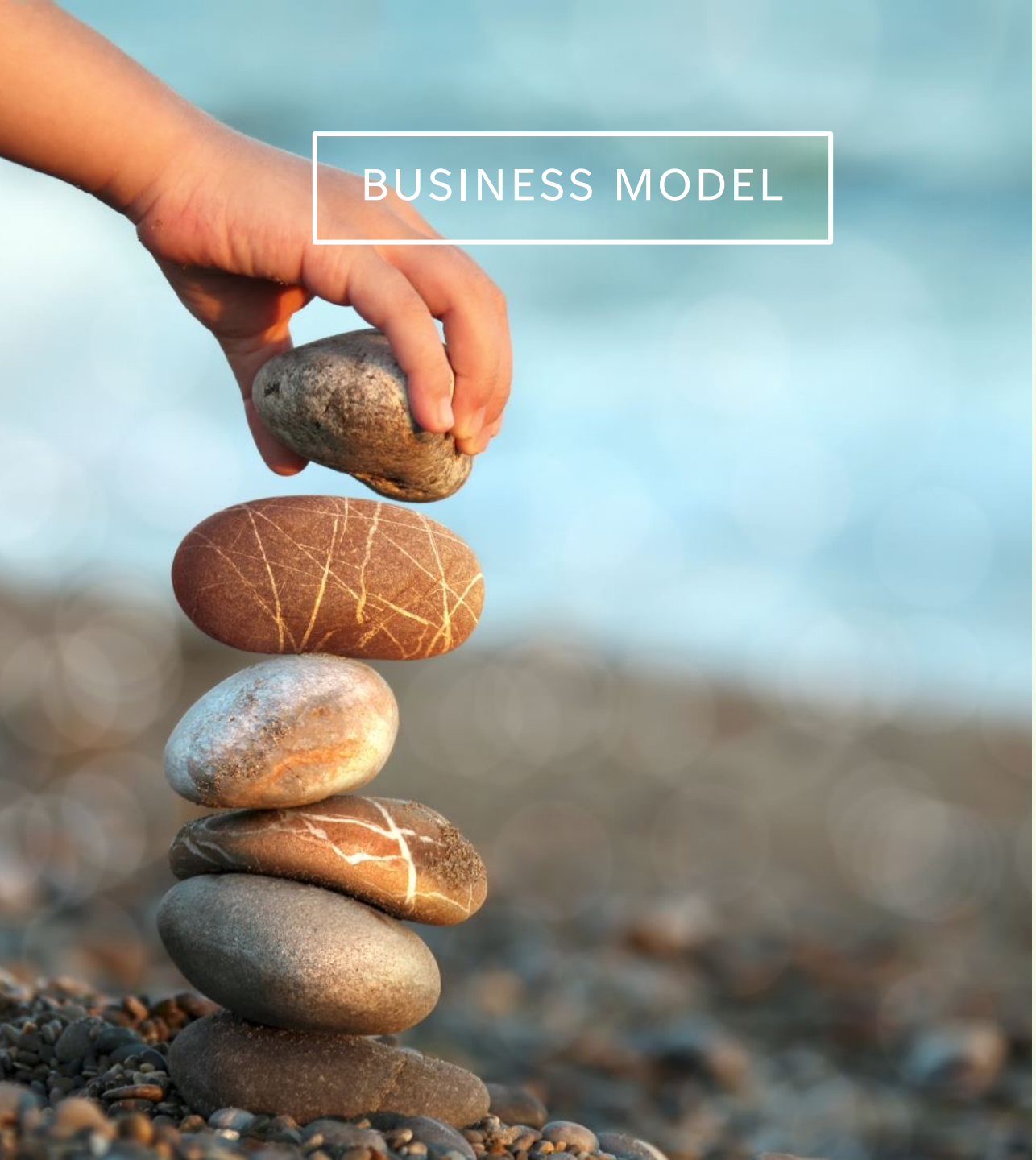
Personalised pathways that adapt to the individual improving engagement and empowerment.



COST

Releasing clinician and admin time to focus in areas of greatest need.

COMPANY
OVERVIEW



BUSINESS MODEL

RESEARCH

We based our innovation on five decades of clinical and IT experience and market research.

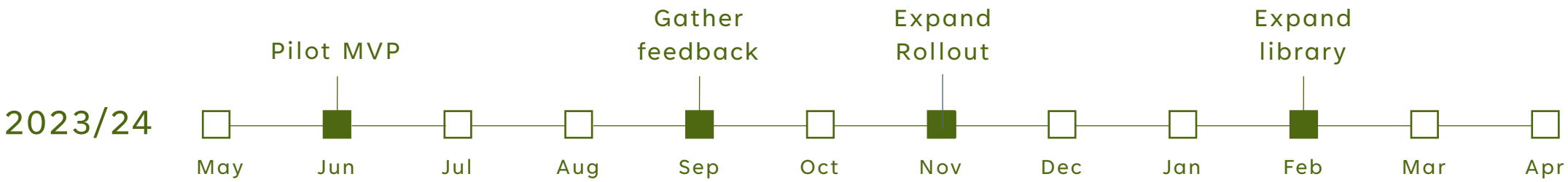
ABSTRACT

Focus on digital process management to realise huge improvements in patient care and clinical resilience.

DESIGN

Co-developed with stakeholders Agile.

YEAR ACTION PLAN



MEET THE TEAM

IMRAN ZAMAN

Clinical lead

QASIM

Chief Technical officer

SUMMARY

At recall pro we are rethinking the process of patient flow through the health system. We design intelligent systems to support health and wellbeing fit for the future.

THANK YOU

Imran Zaman

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www.recallpro.com